



Violations & Procedures Manual

Inspection Directorate

Violations Manual

This manual lists the violations related to the Inspection Directorate and the procedures followed to remove the violation.

No	Violation	The Procedure
7	<p>Practicing Commercial Activity Without License.</p> <p>- LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER.</p>	<ol style="list-style-type: none"> 1. The violation is removed when it is proven during inspection that the business entity is committed to the licensed commercial activities. 2. Apply for ADD ACTIVITY in SIJILAT system. 3. Apply for violation removal in SIJILAT system and upload a commitment letter to stop practicing the commercial activity without license along with photos to prove it.
14	<p>Commercial name does not match with the commercial signboard.</p>	<ol style="list-style-type: none"> 1. Violation is removed when the signboard is corrected to match the registered commercial name. 2. Apply for change commercial name on SIJILAT.

	- LAW NO. (18) OF 2012 WITH RESPECT TO TRADE NAMES.	3. Apply for violation removal request on SIJILAT and attach a photo of the signboard with the CR number.
15	<p>Commercial Name does not match with the activity in the CR certificate.</p> <p>- LAW NO. (18) OF 2012 WITH RESPECT TO TRADE NAME.</p>	<p>1. Correct the commercial name to match the licensed name.</p> <p>2. Apply for violation removal on SIJILAT and upload an image of the corrected fixed signboard on the front of the store/building, with the correct commercial registration name and number as in SIJILAT</p>
16	<p>No signboard with commercial name.</p> <p>- LAW NO. (18) OF 2012 WITH RESPECT TO TRADE NAMES.</p>	<p>1. Fix the signboard on the front of the store/building with the correct and required information.</p> <p>2. Apply for violation removal request on SIJILAT.</p> <p>3. Upload a photo of the signboard displayed on the front of the store/building.</p>

17	<p>Spelling mistakes on the signboard.</p> <ul style="list-style-type: none"> - LAW NO. (18) OF 2012 WITH RESPECT TO TRADE NAMES. 	<ol style="list-style-type: none"> 1. Apply for violation removal on SIJILAT and attach a photo of the signboard displayed on the storefront with the correct commercial registration name and number as in SIJILAT. 2. Apply for correction of commercial name application on SIJILAT system to comply with the commercial signboard.
40	<p>Violation of the rules of Industrial Properties.</p> <ul style="list-style-type: none"> - Law No. (6) of 2014 approving the law (system) with respect to Trademarks of the Gulf Cooperation Council countries. - Law No. (1) of 2004 in respect of Patent and Utility Module, and provisions. 	<p>Must visit the inspection directorate</p>

	<ul style="list-style-type: none"> - Law No. (6) of 2006 in respect of Industrial Design. - Legislative Degree No. (1) of 1995 with respect to accession of state of Bahrain to Convention Establishing the World Intellectual Property (WIPO). - Legislative Degree No. (31) of 1996 approving the accession to Paris Convention for the Protection of Industrial Property. 	
66	<p>Administrative Closure.</p> <ul style="list-style-type: none"> - LEGISLATIVE DECREE NO. (27) OF 2015 WITH 	The violation is removed after completing the administrative closure period, or by correcting the legal status of the entity.

	RESPECT TO THE COMMERCIAL REGISTER	
73	<p>Electricity Account is closed.</p> <ul style="list-style-type: none"> - LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER. 	<ol style="list-style-type: none"> 1. If the entity is on the same address, apply for violation removal request on SIJILAT system and attach the following (Latest EWA bill, Lease agreement, Signboard Photo). 2. If the entity has changed the address, apply for change commercial address, once the application is completed the violation will be removed automatically.
82	<p>The facility is not located on its address.</p> <ul style="list-style-type: none"> - LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER. 	<ol style="list-style-type: none"> 1.If the entity is on the same address, apply for violation removal request on SIJILAT system and attach the following (Latest EWA bill, Lease agreement, Signboard Photo). 2.If the entity has changed the address, apply for change commercial address, once the application is completed the violation will be removed automatically.

87	<p>Submitting/Providing false documents to the Ministry of Industry and Commerce.</p> <p>- LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER.</p>	Must visit the inspection directorate.
101	<p>Not stating products prices at retail.</p> <p>- LAW NO. 35 OF 2012 WITH RESPECT TO CONSUMER PROTECTION.</p>	Submit a request to remove a violation in the SIJILAT system and attach a photo showing the prices of the items or services offered.
102	<p>Abstaining from issuing a purchase invoice.</p>	Submit a request to remove a violation in the SIJILAT system and attach a photo showing a receipt book (physical or digital record) correct commercial registration information on it.

103	<p>Manipulation of prices (discrepancies between price tag and cash register).</p> <p>- LAW NO. 35 OF 2012 WITH RESPECT TO CONSUMER PROTECTION.</p>	<p>Submit a request to remove a violation in the SIJLAT system and attach a photo showing that the price on shelf matches the cashier price.</p>
104	<p>Refusal to return or exchange a product or displaying a statement stating no refund or exchange.</p> <p>- LAW NO. 35 OF 2012 WITH RESPECT TO CONSUMER</p>	<p>Submit a request to remove a violation in the SIJLAT system and attach photo showing that you removed displayed statement for (no refund or exchange).</p>
106	<p>Violation of sales/ discounts regulations.</p> <p>- LAW NO. 35 OF 2012 WITH RESPECT TO CONSUMER PROTECTION.</p>	<p>Visit the Consumer Protection Directorate.</p>

107	<p>Violation of Promotion Campaigns regulations.</p> <ul style="list-style-type: none"> - LAW NO. 35 OF 2012 WITH RESPECT TO CONSUMER PROTECTION. 	Visit the Consumer Protection Directorate.
109	<p>No Sales Receipt.</p> <ul style="list-style-type: none"> - LAW NO. 35 OF 2012 WITH RESPECT TO CONSUMER PROTECTION. 	Submit a request to remove a violation in the SIJILAT system and attach a receipt book (physical or digital record) with correct commercial registration information on it.
123	<p>Selling or displaying of counterfeit products that infringe the registered trademark in Kingdom of Bahrain.</p> <ul style="list-style-type: none"> - Law No. (6) of 2014 approving the law (system) with respect to Trademarks of the Gulf 	Visit the Inspection Directorate.

	Cooperation Council countries.	
124	<p>Selling or displaying precious metal Jewelry articles without official hallmarks.</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of the goods and transfer for examination. 2. Personal Attendance. 3. An administrative notice. 4. A commitment letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register. 8. Suspension of all transactions.
126	<p>Changing/modification of the official hallmarks.</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of the goods and transfer them for examination. 2. Personal Attendance. 3. An administrative notice. 4. A commitment letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register.

		8. Suspension of all transactions.
127	<p>Imitation of the Official Hallmarks.</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of the goods and transfer them for examination. 2. Personal Attendance. 3. An administrative notice. 4. A commitment letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register. 8. Suspension of all transactions.
128	<p>Jewelry of precious metals do not meet technical manufacturing requirements</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of the goods and transfer them for examination. 2. Personal Attendance. 3. An administrative notice. 4. A commitment letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register 8. suspension of all transactions.

<p>132</p>	<p>The validity of the verification label of measuring instrument has expired</p> <ul style="list-style-type: none"> - Decree Law No. 6 of 1977 for weights and measures. 	<ol style="list-style-type: none"> 1. Visit MOIC Financial harbor, 3rd floor to verify the scale. 2. Submit a request to remove the violation in the SIJILAT system and attach scale verification receipt and upload photos showing the new verification label on the Instruments/ No. of verification label on the measuring instrument.
<p>133</p>	<p>No verification label on the measuring instrument.</p> <ul style="list-style-type: none"> - Decree Law No. 6 of 1977 for weights and measures. 	<ol style="list-style-type: none"> 1. Visit MOIC Financial harbor, 3rd floor to verify the scale. 2. Submit a request to remove a violation in the SIJILAT system and attach scale verification receipt and upload photos showing the new verification label on the Instruments/ No. of verification label on the measuring instrument
<p>135</p>	<p>Violation of subsidized flour regulations.</p> <ul style="list-style-type: none"> - Decision to issue subsidized flour 12-30-2012. 	<p>Visit the Consumer Protection Directorate</p>

141	<p>Non-conformity of the receipt data to requirements of ministerial order no (162).</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of the goods and transfer them for examination. 2. Personal Attendance. 3. An administrative notice. 4. A commitment letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register. 8. Suspension of all transactions.
142	<p>Sale receipt with incorrect data.</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of the goods and transfer them for examination. 2. Personal Attendance. 3. An administrative letter for orientation. 4. A commitment letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register. 8. Suspension of all transactions.

143	<p>Organizing jewelry, pearls, and gemstones exhibition without a license.</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of the goods and transfer them for examination. 2. Personal Attendance. 3. An administrative notice. 4. A commitment letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register. 8. Suspension of all transactions.
149	<p>Violating the decisions of the Government's Executive Committee to mitigate the spread of COVID-19.</p>	<p>Visit the Inspection Directorate.</p>
152	<p>Not displaying the Commercial Register Certificate in the Premises.</p> <p>- LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER.</p>	<p>Apply for violation removal request through SIJILAT and upload a photo showing the CR certificate displayed clearly.</p>

156	<p>Commercial Concealment Violation.</p> <ul style="list-style-type: none"> - DECREE-LAW NO. (1) OF 1987 REGARDING THE PROVISIONS RELATED TO THE SALE AND LEASING OF COMMERCIAL PREMISES. 	Visit the Inspection Directorate.
157	<p>CR & branch no. not displayed on signboard.</p> <ul style="list-style-type: none"> - LAW NO. (18) OF 2012 WITH RESPECT TO TRADE NAMES. 	<ol style="list-style-type: none"> 1. This violation shall be removed by adding the registration number and the branch on the signboard. 2. Apply for violation removal request on SIJILAT system and upload a photo of the signboard displayed on the storefront.
168	<p>Commercial fraud .</p> <ul style="list-style-type: none"> - Law No. (12) of 2018 approving the Unified Law (System) for Combating 	Visit the Inspection Directorate.

	Commercial Fraud in the Cooperation Council for the Arab States of the Gulf	
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Inspection Communication Channels:



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Last updated 21/10/2024